

VIVEK PINTO

QUALITY ASSURANCE ENGINEER

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SUMMARY

A results-oriented QA engineer and accessibility specialist with over two years of experience producing inclusive, high-quality digital products. Knowledgeable about manual testing, test case design, API testing, accessibility audits, and automated testing using Playwright (TypeScript).

PROFESSIONAL EXPERIENCE

Zeus Learning

Mumbai, Maharashtra

Quality Assurance Engineer

06/2023 – Present

- Designed and documented 200+ comprehensive test cases covering functional, regression, and usability scenarios, ensuring thorough validation of application requirements. Used JIRA to actively manage the defect lifecycle, which included tracking, prioritizing, logging, and working with developers to fix issues. This enhanced product quality and improved release cycles.
- Led WCAG 2.2 AA audits for educational platforms, identified and resolved 100+ accessibility issues, and improved compliance scores to 95%.
- Collaborated with designers and developers to embed accessibility best practices into designs, reducing post-release defects by 35%.
- Authored and maintained 150+ Playwright/TypeScript test scripts, increasing regression coverage by 40% and reducing manual testing time by 25%.
- Mentored QA testers on accessibility techniques and defect reporting, improving team consistency and defect triage efficiency.
- Coordinated Agile sprint testing and release validation, delivering consecutive releases with zero major production defects.

EDUCATION

St. Francis Institute of Technology

Mumbai, Maharashtra

B.Tech in Computer Engineering, CGPA: 7.92

07/2019 – 05/2023

Don Bosco Junior College

Nashik, Maharashtra

Higher Secondary (Science), Percentage: 76.62%

09/2017 – 06/2019

TECHNICAL SKILLS

- **Testing skills:** Exploratory testing, Regression testing, Load testing, Test case design, Test execution & reporting
- **Test Automation:** Playwright (TypeScript), JIRA, Postman
- **Accessibility:** WCAG 2.2, ARIA, NVDA, JAWS, VoiceOver, Axe, WAVE
- **Web & Programming:** HTML5, CSS3, TypeScript, SQL
- **Tools:** Adobe Acrobat Pro (PDF remediation), Git/GitHub, Confluence, Asana, MS Office

CERTIFICATION

- Accessibility for Web Design - LinkedIn Learning, 2025

HOBBIES

- **Photography** – Landscape and portrait photography, with an emphasis on nature and human emotions.
- **Reading** – Non-fiction, biographies, and socio-political books.